# **Account Setup Guide**

The DVI Client Portal provides a secure, centralized view of your complete financial picture. It allows for the secure upload of documents, whether for sharing with your team or storing for your own confidential records.

If you need assistance with setup:

- · You can reach out to your Relationship Manager, or
- Call our office at (309) 685-0033 and you'll be connected to a team member who can help.

### Step 1: Check your email

When your Portal account is ready, you will receive two emails:

- An email from a DVI Associate with more details about setting up the account through eMoney.
- An email from <a href="mailto:notification@emoneyadvisor.com">notification@emoneyadvisor.com</a> with a one-time link\* to access and register your account:

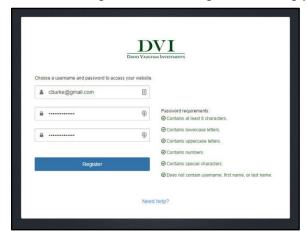
\*Link expires after one week. Please contact your DVI Team if you need a new invitation link generated.



## Step 2: Register your account

Use the eMoney link and follow the prompts to choose your username and password.

• eMoney uses your email as your default username, but you can choose a different one. Once set, your username can't be changed without deleting and recreating your account.



Continued on next page.

## Step 3: Two-Factor Authentication

Two-Factor Authentication (2FA) provides extra protection for your confidential financial information.

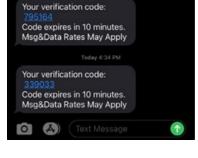


1) Enter your cell phone\* as

authentication number.

your primary

\*Contact your DVI Team if you want to set up 2FA with a landline.



2) Check your phone for a text message containing a 6-digit code.



3) Enter the code into the form field and click "Sign In."

## Step 4: Finish security setup

1) Choose and enter a recovery phone number:



2) Choose and answer three Security Questions:



#### Step 5: Agree to eMoney's Terms of Use

Read the Terms of Use. Once you click "I Accept," you will have full access to your DVI Client Portal.



## Step 6: Logging in

Once set up, you can access your Portal anytime by clicking **Client Login** at the top of www.dviinc.com:

